



Policy Acknowledgement & Understanding Form

Child's Name	Parent's Name

Make-up Policy

In order to maintain the integrity of our classes regarding content, size, consistency, and progression, we do not offer make-ups or refunds for missed lessons. We have found that adding children to classes for make-ups disrupts the rhythm of the class. Please do your best to attend your scheduled classes. Instead, The Swim School, LLC will extend one \$15 credit EVERY OTHER MONTH to any child who misses class due to illness. That \$15 credit can be used for lessons, special events, or in the pro shop. A doctor's note will be required to receive this credit. Extraordinary and extended illnesses will be handled on a case-by-case basis.

Swim Pants Policy

Fecal contamination in or around a pool poses a serious health risk to all persons using the facility. When an accident occurs, we are forced to shut down operations for an extended period of time to properly clean and sanitize our facility. We are trying to reduce the spread of disease and inconvenience to swimmers whose lessons are cancelled. For the health and safety of our swimmers and teachers, please heed the following guidelines.

Children UNDER FOUR YEARS OLD are required to wear reusable swim pants. Due to the failure of disposable swim diapers to work effectively, we must require only reusable, Health Department approved, swim pants in our pool. The Swim School provides a wide selection of swim pants for sale in our retail area. Some styles fit under your child's swimsuit and other styles ARE your child's swimsuit. We are experts at fitting swim pants. Please do not buy a size for your child to "grow into." The elastic legs must be tight enough to contain an accident. Please arrive a few minutes early to purchase your child's swim pants.

Uncontrollable Closures Policy

The Swim School, LLC makes every effort to remain open and operational in all weather and under all circumstances. There are, however, situations outside our control that make remaining open impossible or unsafe. On these rare occasions, we will extend a \$17 credit to all students whose classes have been cancelled. This \$17 credit can be used for lessons, special events, or in the pro shop.

Parent's Initials Indicate Understanding/Agreement	THE Swim School, LLC Policies
	I understand and agree that swim lessons should never replace adult supervision.
	If my child comes under a physician's care during the course of instruction at THE Swim School, LLC, I understand and agree that it is my responsibility to notify the office before the start of class.
	I understand that due to the operational costs, tuition for swim lessons is non-refundable. In cases of medical emergencies, credit for future lessons may be extended to customers.
	I agree that while I have a child under the age of four years attending swim lessons with THE Swim School, LLC, he/she MUST wear reusable swim pants.
	I understand that THE Swim School, LLC does not offer make-up lessons.

Parent's Signature	Date